

**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**  
Safety Recall: 16V-107  
Transport Canada: 2016-087  
Safety Advisory: 40-2015  
February 16, 2016

**Recall Population**

2016 Z1 Lite – Model ZT18SS16 – Serial Number Range: GJ009534 - GJ009544

2017 Z1 Lite – Model ZT18RB17 – Serial Number Range: HJ009615 - HJ009616

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Crossroads is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

It has been decided that vehicles in this recall population may have been manufactured with an incorrect exhaust cover for the Suburban furnace model #NT-20SEQ. The incorrect cover misidentifies the hot exhaust tube location as being the lower opening. If the incorrect cover is installed, there is no warning that the exhaust tube is hot leading to an increased risk of personal injury if someone touches the exhaust while the furnace is operating. In addition, if a plastic return tube was installed there is an increased risk of fire.

***What we  
will do***

Crossroads representatives have been in contact with staff at your selling dealership regarding this situation. The remedy is to remove and replace existing furnace exhaust assembly. The service and parts required for this corrective action will be provided at no charge to you.

***What we need  
you to do***

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1/2 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

***If you have  
questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Crossroads RV Warranty/Service Department by calling 1 855-226-7496.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

