



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 18V-723  
Safety Advisory: 18-334  
Transport Canada: 2018-580  
November 16, 2018

**Recall Population**

<b>Year</b>	<b>Make</b>	<b>Model</b>	<b>Serial Number Range</b>
2019	Aerolite Travel Trailers	2513RLF, 2573BH, 2733RB, 2843BH, 2923BH, 3153ML	KP910390 - KP910498
2019	Atlas Fifth Wheel /Travel Trailers	2922BH, 2952RLF, 3112BHF, 3132ML	KP960127 - KP960203
2019	Bullet Travel Trailers	1750RK, 1900RD, 30RIPR, 330BHS, 34BIPR, 34RIPR	KD432233 - KD433060 KT431891 - KT432145
2019	Cougar Fifth Wheel /Travel Trailers	22RBS, 25RES, 26RBS, 26RKS, 27RES, 27RLS, 27SAB, 27SGS, 28SGS, 29BHS, 29RDB, 29RKS, 29RLD	K1502372 - K1502531 KV503804 - KV504736
2019	Hideout Travel Trailers	28BHS, 28RKS, 30RLDS, 318LHS, 31FBDS, 31RBDS, 32RDDS, 338LHS, 33BHDS, 38BHDS, 38FDSD	K7243293 - K7245290
2019	Laredo Fifth Wheel /Travel Trailers	255SRL, 290SRL, 291SMK, 292BH, 296SBH, 298SRL, 330RL	KE600591 - KE600690
2019	Passport Travel Trailers	175BH, 2950BH, 3290BH, 3320BH, 3350BH	KK412020 - KK412370
2019	Springdale Travel Trailers	240BH, 253FWRE, 274RB, 27TH, 280BH, 298BH, 300FWBH, 302FWRK, 303BH, 311RE	K3101863 - K3102642
2019	Sunset Travel Trailers	250RK, 330SI, 331BH, 336BH, 33SI	K5350791 - K5351079

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for this recall***

It has been decided that the vehicles in the recall population may not have a bearing cup installed in the bearing assembly. Under certain conditions during travel, if the bearing cup is not installed it could lead to a bearing failure, leading to an increased risk of property damage and poor vehicle handling.

***What we will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect axles for hub clearance. If hub clearance is not sufficient, appropriate parts will be provide to correct the defect. The service and parts required for this corrective action will be provided at no charge to you.

***What we need you to do***

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

***If you have questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. Please contact Keystone Customer service if your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

