



**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**
Safety Advisory #8
NHTSA Recall No. 12V-232
Transport Canada Recall No. 2012-162

Recall Population

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| 2011 Cruiser, Model CF325CK11, Serial Number Range | E007274 – E008074 |
| 2011 Cruiser, Model CF325CKFD11, Serial Number Range | E007677 – E008019 |
| 2011 Cruiser, Model CF325MK11, Serial Number Range | E007409 – E008059 |
| 2011 Cruiser, Model CF325MKFD11, Serial Number Range | E007615 – E008012 |

Crossroads RV (Crossroads) has decided a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Crossroads is conducting a safety recall. We apologize for any inconvenience this action may cause; however, your safety and continued satisfaction are of the utmost importance to us.

Reason for This Recall

The vehicles subject to this recall campaign were manufactured with the incorrect information on the Federal Identification Tag, Tire and Loading Information Label, and The Recreational Vehicle Cargo Carrying Capacity Label. The Federal Identification Tag lists the wrong Gross Vehicle Weight Rating (GVWR). The GVWR of these vehicles were listed as 13,800 lbs. and should have been listed as 12,270 lbs. The error in the GVWR also caused the cargo carrying capacity of the trailers to be incorrect on the Tire and Loading Information Label, and The Recreational Vehicle Cargo Carrying Capacity Label. With the incorrect GVWR and cargo carrying capacity information a consumer could overload the vehicle resulting in personal or property damage.

What We Will Do

Crossroads has enclosed the corrected label to remedy the situation.

What You Should Do

As soon as possible, apply the new Compliance Label over top of the existing label. If you require assistance installing the labels, please make an appointment with your dealer and bring the unit to the dealership and they will install the labels at no cost to you.

If You Have Questions

If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date and condition is not remedied within a reasonable amount of time, or without charge to you, please contact Crossroads Customer Service by calling 855-226-7496.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153; or go to www.safercar.gov).

